

TERMS OF USE Effective Date: 04/01/2025 Home Care Strategy Lab www.homecarestrategylab.com

### **1. ACCEPTANCE OF TERMS**

By accessing or using the website located at www.homecarestrategylab.com ("Site"), operated by Home Care Strategy Lab ("we," "us," or "our"), you agree to be bound by these Terms of Use and our Privacy Policy. If you do not agree, do not use the Site. We reserve the right to update or modify these Terms at any time without prior notice. Continued use of the Site after changes are posted constitutes acceptance of those changes.

## 2. USE OF SITE

You agree to use the Site only for lawful purposes and in a manner consistent with all applicable laws and regulations. You may not use the Site to:

- Transmit or upload any harmful, unlawful, or infringing content
- Interfere with the operation or security of the Site
- Attempt to gain unauthorized access to our servers or systems
- Harvest or collect data from the Site without permission

We reserve the right to suspend or terminate access to the Site for any reason, including violation of these Terms.

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Under California Civil Code Section 1789.3, California users are entitled to the following consumer rights notice:

If you have a question or complaint regarding the Site, please contact us at [Your Email]. You may also contact the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs by writing to:

1625 North Market Blvd., Suite N 112, Sacramento, CA 95834, or by calling (800) 952-5210.

## 7. LIMITATION OF LIABILITY

To the maximum extent permitted by law, Home Care Strategy Lab shall not be liable for any indirect, incidental, special, or consequential damages resulting from your use of or inability to use the Site or any content therein.

## 8. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless Home Care Strategy Lab and its owners, affiliates, and contributors from and against any claims, liabilities, damages, losses, or expenses (including legal fees) arising out of your violation of these Terms or your use of the Site.

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These Terms are governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law principles. Any legal action arising from your use of the Site shall be filed in a court located in Texas.

# 10. CONTACT

If you have any questions about these Terms of Use, contact: Home Care Strategy Lab Email: miriam@homecarestrategylab.com Website: www.homecarestrategylab.com